

Docket No.: 205114US2



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE APPLICATION: Masumi YOSHINO, et al.

SERIAL NO.: 09/817,203

GAU: 2142

FILED: March 27, 2001

EXAMINER: BLAIR, DOUGLAS B

FOR: ONLINE SUPPORT TECHNIQUE TO SUPPORT ELIMINATION OF PROBLEMS  
ARISING IN DEVICE

**LETTER SUBMITTING NEW DRAWING SHEET(S)**

COMMISSIONER FOR PATENTS  
Alexandria, VA 22313

SIR:

Responsive to the below indicated communication, the following drawing sheets are submitted herewith:

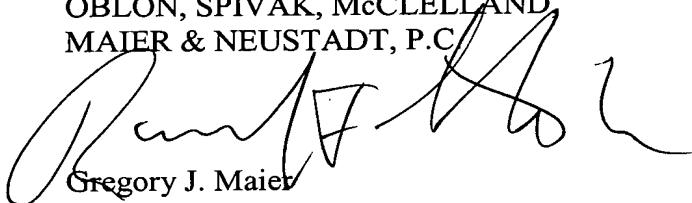
- \_\_\_\_\_ Replacement Drawing Sheet       1 New Drawing Sheets
- Official Action dated November 23, 2004
- Notice of Allowance/Issue Fee dated \_\_\_\_\_
- Other      dated \_\_\_\_\_

The changes and/or modifications made include the following:

New Drawing Sheet is submitted herewith to fulfill the U.S. Patent and Trademark Office requirements. The new sheet include figure 10A.

Respectfully Submitted,

OBLON, SPIVAK, McCLELLAND,  
MAIER & NEUSTADT, P.C.



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COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

Transmitted herewith is an amendment in the above-identified application.

- No additional fee is required
- Small entity status of this application under 37 C.F.R. §1.9 and §1.27 is claimed.
- Additional documents filed herewith: Letter Submitting New Drawing Sheet, New Drawing Sheet (1)

The Fee has been calculated as shown below:

CLAIMS	CLAIMS REMAINING		HIGHEST NUMBER PREVIOUSLY PAID	NO. EXTRA CLAIMS	RATE	CALCULATIONS
TOTAL	37	MINUS	38	0	x \$50 =	\$0.00
INDEPENDENT	7	MINUS	7	0	x \$200 =	\$0.00
<input type="checkbox"/> MULTIPLE DEPENDENT CLAIMS					+ \$360 =	\$0.00
TOTAL OF ABOVE CALCULATIONS						\$0.00
<input type="checkbox"/> Reduction by 50% for filing by Small Entity						\$0.00
<input type="checkbox"/> Recordation of Assignment					+ \$40 =	\$0.00
						TOTAL \$0.00

- A check in the amount of \$0.00 is attached.
- Credit card payment form is attached to cover the fees in the amount of \$0.00
- Please charge any additional Fees for the papers being filed herewith and for which no check or credit card payment is enclosed herewith, or credit any overpayment to deposit Account No. 15-0030. A duplicate copy of this sheet is enclosed.
- If these papers are not considered timely filed by the Patent and Trademark Office, then a petition is hereby made under 37 C.F.R. §1.136, and any additional fees required under 37 C.F.R. §1.136 for any necessary extension of time may be charged to Deposit Account No. 15-0030. A duplicate copy of this sheet is enclosed.

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